



Compatibility View Settings

Should all of the lines on the **inbox screen be in BOLD** (as per screen below), it is likely that you will experience problems opening a number of applications:

| Inbox Vehicle Inbox Outbox Application Payouts DOC BI Reports | Show Deals for the last 3 | ✓ days OR Show deals starting from | 26/09/2015 to 28/09/2015 ABSA: WESBAN 3:30:00 <u>Deal Returned App. De</u> 8:49:16 Paid App. Ar | You are logged in as: Fouzia K: STANDARD BANK; MFC FOX: S sclined App. Declined App. Declined app. Declined oproved App. Declined App. Declined app. Declined | Daniels for AUTO KING CAPE TOWN GNIO: SUP DOCS: Deal Returned View (4) C Mobility Club View (3) C |
|---|--|--|--|---|--|
| 2 | To change the Co Internet Explore Click on the Tool select Compatib Select Compatib Signic Vehice inbox Vehice inbox Vehice inbox Outbox Application DOC DOC Plot BI Reports My F&J Archive Banks Help Change Merchant | ompatibility View Set r versions 8, 9, 10 and is tab on the menu ba ility View Settings: Help Delete browsing history Ctrl+Shift+De InPrivate Browsing Ctrl+Shift+F Turn on Tracking Protection ActiveX Filtering Fix connection problems Reopen last browsing session Add site to Apps View downloads Ctrl+ Pop-up Blocker SmartScreen Filter Manage media licences Manage add-ons Compatibility View settings Subscribe to this feed Feed discovery Windows Update Performance dashboard Ctrl+Shift+L F12 Developer Tools OneNote Linked Notes Seend to OneNote Report website problems Internet options | ting for 3 d 11. ar and | The following screen wil Add this website: sig Then click on "Add" The page will refrest Compatibility View Settings Change Compatibility View Settings Add this website: Websites you've added to Compatibility View: Signio.co.za | I then appear: gnio.co.za and then "Close" h automatically |

NOTE: If you **can't find** the "**tools**" tab in your browser window, your menu bar has not yet been opened. To get your **menu bar open**, **right click on the house icon** and select "**Menu bar**":



Clearing Your SSL State (Secure Sockets Layer)...

Should you receive the below message and your Signio certificate is still valid, your SSL state needs to be cleared. The SSL state refers to the storage of certificates on your computer.



If you ever need help, contact us...